# GATESHEAD METROPOLITAN BOROUGH COUNCIL

# HEALTH AND WELLBEING BOARD MEETING

# Friday, 26 February 2016

## PRESENT

Councillor L Caffrey (Chair)

	M Graham M Henry F Hindle M McNestry D Ball B Westwood M Dornan C Wood E Nunez	Gateshead Council Gateshead Council Gateshead Council Gateshead Council Healthwatch Gateshead Federation of GP Practices Newcastle Gateshead CCG Gateshead Council NHS England
IN ATTENDANCE:	Sir Paul Ennals Neil Mackenzie Caroline Kavanagh Craig Bankhead Margaret Barratt Jane Mullholland Alice Wiseman Lindsay Henderson Sophie Boobis Jill Harland Iain Miller Michael Laing John Costello Sonia Stewart	<ul> <li>Fulfilling Lives</li> <li>Fulfilling Lives</li> <li>Newcastle Gateshead CCG</li> <li>Older Persons Assembly</li> <li>Gateshead Council</li> <li>Newcastle Gateshead CCG</li> <li>Gateshead Council</li> <li>Fulfilling Lives</li> <li>Fulfilling Lives</li> <li>Fulfilling Lives</li> <li>Gateshead Council</li> </ul>

# HW14 APOLOGIES FOR ABSENCE

Apologies for absence were received from Ian Renwick, Councillor Helen Hughes, Councillor Catherine Donovan, Alison Elliott, Mike Robson, Mark Adams and Alison Dunn.

### HW15 MINUTES

The Minutes and Action List of the meeting held on 16 January 2016 were agreed as a correct record.

## **Matters Arising**

With regards to item 8 on the previous minutes on the Role of Housing Providers, it was noted this is being considered as a review topic by the Care, Health and Wellbeing OSC.

### HW16 DECLARATIONS OF INTEREST

### HW17 FULFILLING LIVES - ADDRESSING MULTIPLE AND COMPLEX NEEDS

The board received a presentation from Sir Paul Ennals and Neil Mackenzie regarding the Fulfilling Lives programme.

The Board were informed that the project has had positive working relationships with Gateshead organisations and thanked, in particular, Alice Wiseman and Michael Laing for their contributions.

The scheme is funded by the Big Lottery for 8 years and was set up to support people with multiple and complex needs including Mental Health, Substance misuse and homelessness.

It is a partnership with Changing Lives, Aquila and Mental Health Concern; however, the work is embedded with that of front line staff in all voluntary organisations.

The aim is to look at the client in the round and a whole person approach is being taken - clients are not signposted onto someone else. It is about looking at system change. It is about looking at how we can do it – better, cheaper, quicker and looking for opportunities to make changes before people's lives become chaotic.

The largest single group of clients is white males, aged 25 - 34. For most of the outcome measures, there have been significant changes and improvements.

The most expensive clients can cost approximately £45,000 per year and there can be up to 3,000 clients per year with an estimated £133m cost across Newcastle and Gateshead.

The core service is not a preventative programme (the service works with adults); however there is an element relating to how the service can help to prevent peoplepresenting with high cost needs.

Work has been ongoing with GPs in Gateshead to support and train receptionists. Often people that the service works with struggle to provide evidence of an address for the provision of services.

The service is currently piloting across Newcastle and Gateshead and it is looking at ways to extend the principles of the Fulfilling Lives programme into new care models

Gateshead Health and Wellbeing Board were asked to:

- Continue to work within the Fulfilling Lives Partnership to improve outcomes for people with multiple and complex needs who face ingrained inequality
- Consider the potential for using the Navigator Model for working with vulnerable clients in other settings
- Support Fulfilling Lives' efforts to demonstrate the costs of the client group and identify opportunities for budget savings
- Consider opportunities for joining up future commissioning decisions for this client group, across Newastle/Gateshead and across all statutory bodies

RESOLVED - That the recommendations be agreed.

# HW18 OLDER PEOPLES STRATEGY & ACTION PLAN

The Board received a presentation on the Older Peoples Strategy and Action Plan. The Board were informed that some key individuals are due to leave the partnership and it was felt that there were some opportunities to explore regarding how the partnership might move forward.

The Older People's Strategy identifies some key themes with lead officers/organisations and identifies key priorities within each theme.

The board were informed of a number of initiatives which are currently being undertaken, including Friendship Groups, Intergenerational IT Projects, Tai Chi etc.

A monthly newsletter is also produced and volunteering is promoted, working with the CVS and the Council.

The Older People's Partnership is a user led organisation and it works proactively with people coming up to retirement and at the point of retirement.

It was felt that it is time to revisit the partnership membership again.Partnership members want it to continue to exist in some form and it is felt that it has an important role to play to minimise silo working.

Discussions with colleagues in the CCG led to the question being asked as to whether the partnership should be a conduit for the Vanguard work. Some of the people who attend the Vanguard meetings also attend the partnership and there are clear links in terms of seeking to inform commissioning decisions.

There is resource available within the CCG and it would make sense to incorporate the Partnership into the Pathway of Care Group. Lesley Bainbridge has offered to facilitate this process.

The only concern expressed with this proposal was to make sure that if the partnership is incorporated into the Vanguard Structure, that the community input is not lost.

RESOLVED - (i) That the information be noted;

- (ii) That the proposal in principle be agreed;
- (iii) That the matter be brought back to a future meeting of the Board

### HW19 VANGUARD CARE HOME PROGRAMME

The Board received an update report on the Vanguard Care Home Programme.

The Gateshead Vanguard is a pioneering approach to try and improve the health and wellbeing of older people in Gateshead and aims to provide better and more joined up support for older people by embedding health and rehabilitation services within a residential environment.

A multi-agency steering group has been established to ensure that the programme works to improve the care for older people (over 65s) in Gateshead and to ensure that improvements are replicable and scalable in line with national requirements.

Representation on the Steering Group is wide and diverse and apart from the CCG and local authority representatives, members of the group also include patient / public representatives, voluntary sector organisations, Newcastle and Northumbria University and key provider organisations.

All Vanguard programmes have now had to produce a range of documents which will allow NHS England to monitor the impact of the new models of care and identify areas of replicability. However, the recently published NHS England Planning Guidance (which includes the requirement to produce two separate but connected plans – a Five Year Sustainability Plan and an annual Operational Plan) stipulates that the sustainability and delivery of Vanguard Programmes must now be included within these plans to allow the impact of transformation to be identified and mainstreamed into current NHS activity.

A regional Vanguard Network has been established to facilitate the sharing of best practice and a National Vanguard Team has been created within NHS England to provide all local teams with a package of support.

RESOLVED -

(i) That the update report be noted; and

(ii) The Board agree to receive further update reports regarding the progress of the programme.

### HW20 DEVELOPMENT OF OSC WORK PROGRAMME FOR 2016/17

The Board received a report on the proposals for Overview and Scrutiny Committee Work Programmes.

Each year the Council consults it partners on the emerging priority issues for all of its Overview and Scrutiny Work Programmes.

The feedback overall has been supportive of the Work Programmes.

It was queried with regards to the proposed Care, Health & Wellbeing OSC review of the role of Housing in Promoting Health and Wellbeing whether the scope could be widened to include the cost to the whole system across Gateshead, as well as to individuals themselves, and the issue of fuel poverty.

With regards to the proposed Families OSC case study on the consequences of alcohol, it was suggested that the scope be broadened to include dealing with the consequences of FASD (Foetal Alcohol Spectrum Disorders).

It was felt that the proposed Communities and Place OSC Review of the Impact of Gambling on the Borough was a really good idea as this impacts upon people's health and wellbeing.

It was queried with regards to the proposed Street Cleanliness case study whether account could be taken of the potential impact on the use of outdoor spaces if levels of street cleanliness are not maintained.

It was noted in connection with the proposed Corporate Resources OSC case study on the Implementation/Roll out of Universal Credit, that welfare reforms can have important impacts upon residents health and wellbeing.

RESOLVED - That the comments of the Board be noted.

# HW21 BCF QUARTER 3 RETURN TO NHS ENGLAND

A report was submitted to the Board to seek endorsement for the Better Care Fund Quarter 3 return to be submitted to NHS England.

NHS England introduced quarterly monitoring arrangements for the BCF which requires a template return to be submitted in respect of the BCF Plan.

The Board considered a Performance Review Update report at its last meeting on 15 January, which included the BCF. It was noted that this would be used to inform the Quarter 3 return due for submission on 26 February.

In preparing our BCF plan and submission for 2016/17, the Board asked that documents to be submitted to NHS England on 2<sup>nd</sup> March and 21<sup>st</sup> March are made available to Board members. It was also noted that the Board is due to consider the BCF submission at its next meeting on 22<sup>nd</sup> April.

RESOLVED - (i

- (i) That the Board endorse the Quarter 3 return to be submitted to NHS England.
- (ii) BCF 2016/17 submission documents to be made available to Board members.

### HW22 UPDATES FROM BOARD MEMBERS

### **Director of Public Health**

The north east 'Balance' organisation has sought, in partnership with the National Alcohol Alliance, support for its campaign to raise the duty on the cheapest alcohol and white cider.

The Health and Wellbeing Board has been asked to sign a letter quoting some of the evidence and supporting the campaign.

It was requested that a letter be sent on behalf of partners.

RESOLVED - That the proposal to send a letter in support be approved.

### **Newcastle Gateshead CCG**

An update was provided on staffing changes taking place across Newcastle Gateshead CCG.

### **Healthwatch Gateshead**

Healthwatch Gateshead reported that it would wish to be involved in stakeholder discussions relating to the devolution agenda.

### HW23 SCHEDULE OF MEETINGS 2016/2017

RESOLVED - That the following schedule of meetings for 2016/17 be noted.

Friday 10 June 2016 Friday 15 July 2016 Friday 9 September 2016 Friday 21 October 2016 Friday 2 December 2016 Friday 20 January 2017 Friday 3 March 2017 Friday 28 April 2017

Copies of all reports and appendices referred to in these minutes are available online and in the minute file. Please note access restrictions apply for exempt business as defined by the Access to Information Act.

Chair.....